

APPENDIX N: CODE OF CONDUCT

PURPOSE:

At the Halifax Convention Centre, we are committed to maintaining a safe, inclusive, and welcoming environment for all guests, event organizers, vendors and employees. We uphold the dignity and rights of every individual and do not tolerate behavior that compromises safety, disrupts events, or creates an unwelcome atmosphere.

This Code of Conduct aligns with our guest experience commitment, applicable venue policies, and the [Nova Scotia Human Rights Act](#). In addition, guests must comply with any event-specific codes of conduct set by event organizers, as well as any other venue policies established by the Halifax Convention Centre.

By attending an event at the Halifax Convention Centre, all individuals agree to adhere to these expectations.

POLICY:

All guests at Halifax Convention Centre are expected to conduct themselves in a manner that promotes a safe, enjoyable, and respectful environment for everyone, as well as any additional requirements established by event organizers or the venue itself. Behavior that jeopardizes the safety, well-being, or experience of others is not acceptable.

To uphold this commitment, we reserve the right to act as necessary—including denial of entry or removal from the venue—to protect the safety, comfort, and experience of everyone in our care. These decisions are made solely at the discretion of the Halifax Convention Centre management and are final.

As a guest of the Halifax Convention Centre, you may not:

- Exhibit disruptive or unsafe behavior that, in the sole discretion of venue management, compromises the safety, accessibility, or enjoyment of others. This includes, but is not limited to, refusal to follow reasonable instructions related to safety and venue policies, entering unauthorized areas or non-public areas without permission, or intoxication.
- Engage in harassment, discrimination, or violence, including but not limited to verbal abuse, physical aggression, sexual harassment, or any behavior targeting individuals or groups based on race, gender, sexual orientation, disability, or any other protected characteristic.
- Display or engage in hate speech or use of hate symbols, including threatening language, signs, symbols, or gestures.
- Engage in unauthorized commercial activities or promotions that have not been approved by the Halifax Convention Centre.
 - Possess prohibited, illegal, controlled, or dangerous items, including but not limited to weapons, firearms, or outside alcohol.

CONSEQUENCES OF VIOLATING THIS CODE OF CONDUCT:

The Halifax Convention Centre reserves the right to take appropriate action in response to any violation of this Code of Conduct. Failure to comply may result in consequences determined at the sole discretion of the Halifax Convention Centre and are final. These may include, but are not limited to verbal warnings, or the discreet removal of a guest to minimize disruption and maintain a safe environment.

If a guest is removed, refunds or other compensation will not be provided by Halifax Convention Centre.

Event organizers, ticket holders, and exhibitors may be held responsible for the behaviour of their guests, staff, exhibitors, and attendees.

REPORTING VIOLATIONS & SUPPORT:

Our staff are trained to intervene as needed to ensure a safe and respectful environment; however, guests are encouraged to report violations of this Code of Conduct or any other inappropriate behavior to the nearest staff member or via the house telephones located in public spaces within the facility. We thank you for helping make every event at the Halifax Convention Centre enjoyable and memorable.